ABSTRACT

A document generation and workflow process in which documents are designed as templates with an inherent logic that can have multiple dependencies and defined security levels for varying authorizations. After design, the documents are used by authorized users to generate one-off correspondence for customers which is then placed in a queue. From the queue, the generated document can be sent along a workflow process in which a supervisor reviews and edits the document or can be sent to the customer. Either before or after sending, the document can be archived and any databases required for variable data may be updated.